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CIS Canadian
International
School

Terms and conditions.

Confidentiality policy

Data and information collected will be treated as confidential and is for official use by the school only.

CIS Terms and Conditions

1. Definitions

- 1.1. "Activities" refer to all local or overseas activities organised or endorsed by CIS including but not limited to orientation activities, community service, extra curricular activities, co-curricular activities, enrichment programmes, field trips, excursions, sports activities, internships and/or use of CIS' sports, recreational or other facilities.
- 1.2. "Applicant" refers to the applicant as Parent(s) or Legal Guardian(s) as stated in the Student Contract. This person shall be the primary contact person(s) for all communications with CIS in matters relating to the Student, subject to Clause 3.4 below.
- 1.3. "CIS / We / the School" means the Canadian International School Pte Ltd which is constituted as a private company limited by shares under the Singapore Companies Act, Chapter 50.
- 1.4. "Caregiver" refers to the person appointed by the Student's Parents/Legal Guardians under the "Caregiver Agreement" as being the primary contact person in addition to the Applicant. This person has charge of or control over a child during the School Year.
- 1.5. "Caregiver Agreement" refers to the policy signed by the Student's Parents/Legal Guardians which appoints the Caregiver as defined in Clause 1.4. This agreement sets out the responsibilities of the Caregiver and the Parents/ Legal Guardians.
- 1.6. "Joint Agreement" refers to the agreement between the Parents in relation to consent for application and enrolment to proceed and whom shall deal with CIS in place of the Applicant in the event of the separation or divorce of the Parents.
- 1.7. "Legal Guardians", in relation to the Student, means the person(s) appointed by an Order of Court as the Legal Guardians with custody, care and control of the Student. A Legal Guardian may also be appointed by a Deed of Guardianship or a Will upon the death of the Student's Parent(s). Legal Guardian(s) accept responsibility for the Student and are responsible, individually or jointly, for complying with their obligations under these Terms and Conditions.
- 1.8. "Parents / You" means the natural parents of the Student and any adoptive parent who has accepted responsibility for the Student. Parents are responsible, individually and jointly, for complying with their obligations under these Terms and Conditions.
- 1.9. "Representative" refers to the person appointed by the Student's Parents or Legal Guardians or the Applicant under the Representative Form as being the primary contact in place of Applicant(s) where the Student/Parent does not speak English or is not literate in English. The duties and obligations of the Representative are set out at Clauses 2.2 and 2.3 below, and in full in the Representative Form.
- 1.10. "Representative Form" refers to the form signed by the Student's Parents/Legal Guardians(s) or the Applicant which appoints a primary contact in place of Applicant(s) where the Student/Parents/Legal Guardians does not speak English or is not literate in English. This form sets out the responsibilities of the Representative.
- 1.11. "School Year" means the academic year with vacation periods as defined in CIS' calendar, for respective programmes, which is found on CIS' website.
- 1.12. "Student Contract" refers to the contract entered into between CIS and the Student and/or the Student's Parents/Legal Guardians and which incorporates these Terms and Conditions.
- 1.13. "The Student" is the child named in the Application for Admission Form (the "Application for Admission") and this Student Contract. The Student needs to be eligible to reside and study in Singapore with the appropriate and valid immigration pass, e.g. Dependant's Pass, Student Pass. A child who is a Singapore citizen attending Grade 1 and above will require approval from the Ministry of Education to be eligible to enrol in CIS.

2. Contact Details

- 2.1. Every Student is required to provide the particulars of his/her Parents/Legal Guardians to CIS for contact purposes.
- 2.2. If the Student and/or his Parents/Legal Guardians do not speak English or are not literate in English, then an English-speaking primary contact, the Representative, who is literate in English and is at least twenty-one (21) years old must be appointed by the Parent or Legal Guardian for the purpose of school communications. CIS shall be entitled to assume that any instruction, consent or any other communications made by the Representative is expressly authorised by the Student/Parents/ Legal Guardians and the Parents/ Legal Guardians shall hold CIS harmless in respect of any action or omission taken by CIS on the instructions of the Representative.
- 2.3. The Representative shall at all times be responsible for :
 - 2.3.1 Explaining (and will be deemed to have explained) the contents of the Application for Admission, the Student Contract, the terms found in the Parent/Student Handbook and CIS' rules and regulations, policies and codes of conduct to the Student;
 - 2.3.2 Reading and explaining to the Student CIS' weekly e-bulletins or any other e-notifications sent and academic reports;
 - 2.3.3 Ensuring that the Student updates CIS of (i) any change in contact details (including but not limited to, email address, phone number/s and home/correspondence address) and (ii) any change in the Student's residency status/and or citizenship.
- 2.4. If the Parents/Legal Guardians/Applicant are unable to deal with CIS for day-to-day matters or are residing overseas, then a Caregiver, at least twenty-five (25) years old, having charge over or control of the Student during the School Year should be appointed by the Parents/Legal Guardians/Applicant. CIS shall be entitled to assume that any instruction, consent or any other communications made by the Caregiver to CIS is expressly authorised by the Parents/Legal Guardians of the Student and that the Parents/Legal Guardians shall hold CIS harmless in respect of any action or omission taken by CIS on the instructions of the Caregiver. The Parents/Legal Guardians are required to report any change in the appointment of Caregivers to the school immediately, and a new Caregiver Agreement is to be completed. Students in grade 3 or below are required to live with at least one parent.

3. Disclosure of nationality / citizenship / residency / marital status by Parents/Legal Guardians

- 3.1. Parents/Legal Guardians undertake to make full disclosure as to the Student's, Parents' and Legal Guardian's nationality, citizenship and/or residency status and marital status, and provide supporting documents requested by CIS to prove the same. Such supporting documents must include but are not limited to copies of the Student's, Parents', Legal Guardian's passport and the Student's immigration pass. Parents/Legal Guardians warrant that all documents submitted in respect of their status are true and accurate.
- 3.2. Any change(s) in nationality, citizenship and/or residency status or any events that might affect the same (e.g. becoming a Permanent Resident or a Singapore citizen, or loss of employment pass, or change of employment pass) must be communicated to CIS by Parents/Legal Guardians and must be accompanied by supporting documents.
- 3.3. Any change in custody, care and/or control of the Student must be communicated to CIS by Parents/Legal Guardians and must be accompanied by supporting documents. The full contact details (including the residential address, contact number and email address) of the relevant parent or person whom will be caring for the Student during the School Year (or part thereof) shall be provided to CIS.
- 3.4. The Applicant(s) shall be the primary contact person(s) for all communications with CIS in relation to the Student, except where this is superseded by the:
 - 3.4.1 the appointment of the other parent or other person(s) under the Joint Agreement;

- 3.4.2 the appointment of the Representative under the Representative Form;
 - 3.4.3 the appointment of the Caregiver under the Caregiver Agreement;
 - 3.4.4 where the Singapore Court has ordered that the Student's custody and care and control rests in a parent or person(s) other than the Applicant(s); or
 - 3.4.5 where a Legal Guardian has been appointed after the time of application.
- 3.5. The marital status of Parents shall be disclosed to CIS at the point of application. Any change of such status must be communicated promptly to CIS by Parents/Legal Guardians and shall be accompanied by supporting documents, such as an Order of Court issued by the Singapore Courts. Parents acknowledge that it is their responsibility to notify CIS of changes in their marital status or family circumstances and that in the absence of any notification by parents, CIS shall be entitled to rely on the information reflected in the Application for Admission, which shall be deemed accurate, unless informed of changes to such information. CIS shall not be held liable for relying on such information as provided in CIS' Application for Admission.
- 3.6. If it subsequently becomes apparent after admission that any of the above information has been withheld or falsified, CIS is entitled to ask the Parents to withdraw the Student or terminate the Student's enrolment and refund the Parents/ Legal Guardians/ Student in accordance with the Refund Policy set out in Clause 2 of the Student Contract and Payment Terms in Clause 24.

4. Student Records / Official Documents

- 4.1. The name of the Student in CIS' official documents and student records shall be the name reflected in the Student's passport. Any change of name must be communicated to CIS by Parents/Legal Guardians and must be accompanied by supporting documents such as a deed poll.

5. Support Programmes

- 5.1. Parents/Legal Guardians warrant and declare that all information regarding support programmes, special needs and/or all other learning and behavioural issues of the Student were declared and made known to CIS during the Application for Admission or before the Student was admitted to CIS.
- 5.2. If it subsequently becomes apparent after admission of the Student that:
- 5.2.1. information regarding learning support, special needs and/or other learning and behavioural issues of the Student have been withheld or falsified during the Application for Admission; or
 - 5.2.2. information relevant to the extent of the Student's educational, emotional, social or health needs has not been made apparent to CIS before or on the date of admission; and

If CIS is unable, in CIS' sole discretion, to meet the needs of the Student, CIS reserves the right to initiate the withdrawal of the Student and refund the Parents/Legal Guardians/Student in accordance with the Refund Policy set out in Clause 2 of the Student Contract and Payment Terms in Clause 24.

- 5.3. When a CIS staff member has concerns about the progress of the Student, they are entitled to arrange for a meeting(s) by Student Support Services to see whether additional Social-Emotional Counselling, Learning Support, child protection, university advisory or other support is needed. Parents/Legal Guardians shall be notified of the outcome of the assessment and the appropriate support shall be provided by Student Services.
- 5.4. If it appears that further learning or social-emotional support is necessary or an assessment by an educational psychologist or trained specialist is advisable or the Student is falling behind with their studies, CIS may notify Parents/Legal Guardians and the Parents/Legal Guardians agree that further assessments may be arranged by CIS/Parents/Legal Guardians at the Parents'/Legal Guardians' expense. Parents/Legal Guardians acknowledge that CIS' staff are not qualified to make a medical diagnosis of conditions such as those commonly referred to as dyslexia, dyspraxia, ADHD or other learning difficulties. CIS shall also initiate the withdrawal of the Student and refund the Parents/Legal

Guardians/Student in accordance with the Refund Policy set out in Clause 2 of the Student Contract and Payment Terms in Clause 24, if CIS considers in its sole discretion that the School cannot provide for the Student's special education or social-emotional needs.

- 5.5. The appropriate support shall be provided to the Student through the English Language Learners programme, Learning Support programme, Counselling and/or other suitable programmes or activities. Such programme(s) are mandatory if CIS determines in its sole discretion that the Student requires such support. The cost of these support programme(s) is set out in Schedule C of the Student Contract and shall be borne by the Parents/Legal Guardians.
- 5.6. CIS retains the full discretion to determine the level of support required by the Student, on a case by case basis, as well as the fees to be charged for the level of support required. Parents/Legal Guardians agree that they will bear the fees for the support programmes provided to the Student, which fees are set out in Schedule C of the Student Contract.

6. **Medical Form**

- 6.1. Parents/Legal Guardians shall complete a form of medical declaration ("Medical Form") and shall promptly submit the Medical Form before Course Commencement Date and at any time required by CIS. If the Parents/Legal Guardians/Student fails to submit his/her Medical Form, the Student shall not be allowed to participate in Physical Education programmes or activities.
- 6.2. Parents/Legal Guardians shall also be responsible for disclosing any material change in the Student's medical condition to CIS.
- 6.3. Parents/Legal Guardians shall update the Student's medical information promptly to reflect any new changes in Student's immunization schedule, medical conditions and medical administration.
- 6.4. The Student is expected to participate in Activities as part of CIS' curriculum. Parents/Legal Guardians agree that the Student in so participating does so at the Student's own risk.
- 6.5. Parents/Legal Guardians further agree that, save for loss, damage, accident or injury which is due to the negligence or default of CIS, its officers, school administrators, employees, agents or volunteers, CIS shall not be responsible or liable for any loss or damage (including but without limitation and to the extent permissible by law, personal injury, loss of life or property damage) howsoever caused by, sustained or arising as a result of the Student's participation in the Activities.
- 6.6. Parents/Legal Guardians further agree to indemnify CIS, its officers, its school administrators, its employees, agents or volunteers against all losses, claims, demand, actions, proceedings, damages or costs against all losses, claims, demand, actions, proceedings, damages, costs or expenses including all damages, medical expenses, legal fees, and any other liability which may arise from or in connection with the Student's participation in the Activities, PROVIDED THAT the indemnity herein shall not apply if any loss or damage is caused solely by the negligence of CIS, its staff and/ or agents.
- 6.7. In the event of accident or injury to my child/ward, CIS is authorised to seek emergency medical care and treatment for the Student if the Parents/Legal Guardians cannot be contacted at the time consent is required. All costs and expenses arising from or in connection with such emergency medical care and treatment will be for the Parents'/Legal Guardians' account.

7. **Banned Or Controlled Substances**

- 7.1. CIS has a zero tolerance for possession, use, or trafficking of controlled substances by Students. Any Student enrolled at CIS who is found to be in possession of, using, or selling illegal drugs or controlled substances will be expelled or suspended (whichever is appropriate). Controlled substances are as defined in Misuse of Drugs Act (Cap 185).
- 7.2. CIS may require any Student in Grades 7 to 12 to provide a sample of hair for drug testing from time to time and all Students shall be required to sign the "Consent Form for specimen for a Hair Test" annexed hereto as **Schedule 1** as a prerequisite for admission to CIS. If the results from a laboratory

test conclusively show that the Student had used any form of Controlled substance, the Student will either be expelled or suspended (whichever appropriate). Refusal to provide a hair sample for laboratory analysis will result in immediate expulsion. Students who are expelled due to a positive drug test will not be considered for re-admission into CIS. In enforcing CIS' policy on drug abuse, CIS shall, at its absolute discretion, be allowed to search the Student's possessions and/or lockers and to report to the relevant authorities where appropriate.

8. Immunisation/ Vaccination

- 8.1. Vaccination confers a personal protection against infectious diseases, and is especially important for children as they are vulnerable to infection and can develop serious complications. A high level of vaccination coverage in the population also provides protection to those too young to be vaccinated or who cannot be vaccinated due to medical conditions, and brings about herd immunity, thereby reducing the risk community outbreaks.
- 8.2. Vaccinations for Diphtheria and Measles – two highly contagious and serious diseases that are more easily acquired by children – were mandated by Singapore law under the Infectious Diseases Act (IDA) in 1977 and 1985 respectively. The link is as follows: <https://sso.agc.gov.sg/Act/IDA1976#Sc4->
- 8.3. It is compulsory that the Student be vaccinated against the diseases set out in the Fourth Schedule (Being Diphtheria and Measles at the prevailing time) of the Infectious Diseases Act (Cap 137) prior to his/ her enrolment at CIS.
- 8.4. In addition, CIS also requires the Student to be immunised as per the prevailing Singapore National Childhood Immunisation Schedule prior to, and where applicable, during his/her enrolment. The Singapore National Childhood Immunisation Schedule can be found on the following website: <https://www.nir.hpb.gov.sg/nirp/eservices/immunisationSchedule>
- 8.5. With effect from 1 February 2019, foreign-born Students aged 12 years old and below, who are applying for the Dependant's Pass (DP) or Long-Term Visit Pass (LTVP) issued by the Ministry of Manpower (MOM), and the Student's Pass issued by the Immigration & Checkpoints Authority (ICA), will be required to submit documented proof of vaccination or evidence of immunity for diphtheria and measles to the Health Promotion Board (HPB) for verification. They will have to do so before they proceed with their application to MOM or ICA for their long-term stay in Singapore.
- 8.6. Parents/Legal Guardians of Students who are not due for the required vaccinations at the time of application will be required to follow up on the vaccinations after the Student's entry to Singapore.
- 8.7. Those who wish to seek an exemption due to medical reasons will be required to produce a doctor-certified document to HPB and/or CIS.
- 8.8. Parents/ Legal Guardians are required to update the School Nurse in a timely manner with any updates to the Student's immunisation schedule.

9. Use of Student Work/Photographs and Videos

- 9.1. Parents/Legal Guardians grant CIS an irrevocable and perpetual licence to use Students' work, photographs or videos of the Student, and other materials for purposes such as publicising or promoting CIS and its students' accomplishments to internal and external audiences, including in print and online. Parents/Legal Guardians shall also complete and sign the IB Consent Form annexed hereto as **Schedule 2**.
- 9.2. Parents are welcome to post photos or videos of their own children at school events on social media and chat platforms, however due to privacy concerns, posting photos or video of other people's children on social media and chat platforms is not allowed. Social media as defined by CIS is outlined in the parent-student handbook.

10. Network Usage Policy

- 10.1. A copy of CIS' Acceptable Network Use Policy can be found in the Parent/ Student Handbook on CIS'

website. The Parents/Legal Guardians agree to adhere to and be bound by the terms and conditions set out in the Acceptable (Network) Use Policy (AUP).

10.2. The Parents/Legal Guardians/Student will be issued an account to access CIS' network and application systems upon enrolment.

10.2.1. The Parents/Legal Guardians/Student is to undertake that all information provided to CIS pursuant to network use is correct and to further undertake that the Student is to update CIS immediately of any changes in particulars.

10.2.2. The Parents/Legal Guardians/Student further agrees to hold CIS, its employees, agents, associates and affiliates harmless from any and all claims and damages of any nature arising from the Student's use of, or inability to use, the CIS network system, including, but not limited to, any claims arising from the unauthorised use of the system to purchase products or services.

10.3. CIS reserves the right to make any necessary modifications to the Acceptable (Network) Use Policy (AUP) and such changes and/or modifications will be notified to the Parents/Legal Guardians/Student in writing.

11. **Personal Data Policy**

11.1 "Personal Data" shall have the same meaning as set out in the Personal Data Protection Act 2012 ("PDPA") and means data, whether true or not, about an individual who can be identified:

11.1.1 from that data; or

11.1.2 from that data and other information to which CIS has or is likely to have access.

11.2 The Personal Data that Parents, Legal Guardians and/or the Student has supplied to CIS in connection with the Student's enrolment and this agreement are required for maintaining Student records, for audit, administration and emergency purposes and for the effective execution and performance of the Student Contract and the Terms and Conditions herein, and the collection of such Personal Data is and is acknowledged as being reasonable for the purpose of managing or terminating the relationship between CIS and the Parents/Legal Guardians/Student within the provisions of and for the purposes of the PDPA.

11.3 The types of Personal Data that CIS may collect, use and disclose are as follows:

11.3.1 names;

11.3.2 address;

11.3.3 age;

11.3.4 nationality;

11.3.5 NRIC / Passport numbers;

11.3.6 contact details;

11.3.7 health information;

11.3.8 academic records;

11.3.9 photographs and / or videos of Students;

11.4 CIS may collect, utilize or disclose the Personal Data for the following purposes (collectively the "**Allowed Purposes**"):

- 11.4.1 For managing CIS' relationship with the Student, Parents/Legal Guardians, including but not limited to:
- (i) communicating official school notices, announcements or circulars to Parents/Legal Guardians/Students;
 - (ii) contacting Parents/Legal Guardians in event of emergencies; and
 - (iii) sending marketing information about CIS' services,
- 11.4.2 For evaluative purposes including but not limited to:
- (i) Determining eligibility for enrolment at the School;
- 11.4.3 For the provision, operation and administration of products and product-related services and support offered by the School under this Contract, including but not limited to:
- (i) registration of the Student in the School or School-sanctioned activities and continued enrolment in the same such as field trips, excursions, sports, co-curricular activities or extra-curricular activities;
 - (ii) Administrative and technical assistance and support including payment administration, processing applications for CIS products and services;
 - (iii) Facilitating product development and service refinements via customer feedback, data analysis and market research; and
 - (iv) Maintaining accurate records in relation to the Student.
- 11.4.4 For internal management, and audit purposes, including but not limited to:
- (i) Assessing and monitoring progress made by the Student; and
 - (ii) Ensuring the relevant legal obligations imposed on the Student are complied with;
- 11.4.5 For statistical analysis purposes;
- 11.4.6 For fundraising, marketing or promotional purposes whether online or offline, including but not limited to posts on the School's social media sites, print or electronic copies of newsletters and brochures, promotional video advertisements or print advertisements;
- 11.4.7 Monitoring the use of CIS' computer network resources, including emails and internet usage with CIS email accounts, portals;
- 11.4.8 For third party vendors to provide services (e.g. such third-party vendors include Sodexo, Activities vendors, transportation companies, excursion week vendors, Fee Protection Scheme insurers);
- 11.4.9 For CIS's compliance with any applicable laws, regulations, codes of practice, guidelines or rules or to assist in law enforcement and investigations conducted by any governmental and/or regulatory authority;
- 11.4.10 to enforce or defend the rights of CIS, its employees, officers and directors; and
- 11.4.11 any other incidental business purpose related to or in connection with the above.

11.5 Parents, Legal Guardians and/or the Student hereby expressly consent for the purposes of the PDPA to his/her Personal Data being collected, used, disclosed, and/or forwarded by CIS for all the of the purposes set out in clause 11.5 to:

- (i) any former school or new school of the Student;
- (ii) CIS' parent/subsidiary/associated or related companies or entities;
- (iii) insurers, bankers, medical practitioners, if applicable;
- (iv) to any relevant data intermediary, agent, contractor, service provider or any government authority (at the authority's request);
- (v) any person to whom disclosure is required under applicable laws or regulations;
- (vi) any court, tribunal, regulator, or other authority to whom disclosure is necessary under applicable laws or regulations; and
- (vii) to any party generally for the purposes of CIS' business and operations and for the purposes of the execution of the Student Contract and for bona fide reasons to the extent necessary to fulfil the Allowed Purposes.

11.5.1 References to consent given, or deemed to have been given, by a Student for the collection, use or disclosure of his Personal Data shall include consent given, or deemed to have been given, by the Parents / Legal Guardians who provided the individual's Personal Data to CIS. Such Parents / Legal Guardians shall be deemed to be validly acting on behalf of that individual for the collection, use or disclosure of his Personal Data.

11.6 CIS keeps Personal Data collected private and secure from unauthorised access, modification, disclosure, use, copying, disposal or similar risks, and will only use Personal Data for the purposes for which it was collected and/or otherwise in accordance with the provisions of the PDPA.

11.7 CIS shall not disclose the Personal Data collected to third parties except for the purposes and to the extent necessary for which such Personal Data was collected and/or when express consent is received from the Parents/Legal Guardians/Student and/or when disclosure is authorised by applicable laws and regulations.

11.8 CIS keeps Personal Data for as long as it is necessary for the Allowed Purposes, business or legal purposes.

11.9 The Parents/Legal Guardians/Student may give notice to CIS to withdraw his/her consent for the collection, use or disclosure of his/her Personal Data and receipt of communications from CIS in accordance with the provisions of the PDPA, and CIS will not prohibit the withdrawal of consent for collection, use or disclosure and will thereafter cease collecting, using or disclosing such Personal Data, as the case may be, unless such collection, use or disclosure, as the case may be, is required or authorised under the PDPA or other written law without the consent of the Parents/Legal Guardians/Student. Notwithstanding the foregoing, the Parents/Legal Guardians/Student hereby acknowledge that the collection, use or disclosure of the Parents/Legal Guardians/Student's Personal Data for the Allowed Purposes is reasonably required for the efficient, practical and effective management and administration of the relationship between CIS and the Parents/Legal Guardians/Student and is therefore a condition for continued enrolment of the Student under the terms of the Student Contract, and that consequently the withdrawal of such consent by the Parents/Legal Guardians/Student may be grounds for termination of the Student's enrolment with the School.

11.10 CIS shall be given at least ten (10) business days' notice of any withdrawal of consent by the Parents/Legal Guardians/Student under Clause 11.10. Such notice of withdrawal of consent shall be in writing and communicated to CIS' Data Protection Officer. Upon receipt of the notice, CIS shall inform the Parents/Legal Guardians/Students of the likely consequences of withdrawing consent. Upon the withdrawal of consent taking effect, CIS shall cease (and cause its data intermediaries and agents to cease) collecting, using or disclosing Personal Data, unless such collection, use or disclosure without consent is required or authorised under the PDPA or any other written law.

11.11 In the event that the Parents/Legal Guardians/Student have a query in respect of the collection, use or disclosure of his/her Personal Data and/or correction of any error or omission in any such Personal Data, the Parents/Legal Guardians/Student should direct such queries to CIS' Data Protection Officer, the details and particulars of which are made known to the Parents/Legal Guardians/Student as set out on CIS's website and updated from time to time.

12.1 Kindergarten Programme

A student enrolled in the Pre-Kindergarten to Senior Kindergarten Programme must be completely toilet trained and be able to independently look after his/her own toileting. Each August, children in the Nursery and Pre-Kindergarten programmes may begin classes with a "Staggered Entry" procedure. This means that students begin in small groups over the first two days with all students in class on the third day.

12.2 CIS Foundation Programme

A student is enrolled in the CIS Foundation Programme for a maximum duration of TEN (10) months upon which the Student needs to complete the programme. The duration is calculated from the month of commencement of studies inclusive of vacation periods. If the student is transferred to another CIS programme, Clause 37 shall apply.

13 Offer of Placements/ Deferment - New Applications

13.1 If an application has been submitted to CIS and a place has been offered and accepted by the Student, it is possible to defer the commencement date as long as it is within a 3 month period of the original commencement date as stated in the Letter of Acceptance ("LOA"). Both the Application Fee and the Confirmation Fee must be paid in full to confirm the Student's placement at CIS before CIS will grant the change of intended commencement date. If the Student does not start at CIS within the 3 month period, the Application Fee and the Confirmation Fee paid will be non-refundable.

13.2 If an application has been submitted to CIS, and the Student would like to defer the commencement date prior to accepting the placement offer, it is possible to defer the commencement date as long as it is within 2-year period of the original requested commencement date as stated in the application form. However, any change in commencement date would be subject to availability and cannot be guaranteed until placement offer is made and accepted. If the Student does not start at CIS within this 2-year period, the application will lapse and the Application Fee paid will be non-refundable.

13.3 If the Student starts school within the stipulated time frame, the Tuition Fees and Support Programme Fees (if applicable) will be billed at the prevailing rate at the time of entry to CIS.

14 Inter-Campus Transfer

All requests for inter-campus transfers for the subsequent School Year must be submitted by completing the Inter-Campus Transfer Request Form by 1 February (or the first school day if 1 February is not a school day) of each year. All inter-campus requests are subject to availability of places and academic leadership approvals. Students will be notified of the outcome of their requests by 10 April of each School Year. Inter-campus transfers shall not be in any way construed as withdrawals or deemed withdrawals.

15 After School Hours and Non-School Days

No student is permitted on CIS' premises on non-school days, or to remain on CIS' premises after dismissal. The only exceptions are when, with the permission of a school principal, the school grounds are the venue for school or sporting events, laboratory or other curriculum related courses or exercises, self-study in permitted areas including CIS's libraries, or Activities, and at which one or more staff who are employed directly by the school is/are present and supervising the activity. CIS will not be liable for any injury to Students or any loss or damage to Student's personal belongings or any unforeseen damages, losses, injuries or circumstances that may result from the Student remaining in CIS after school hours or as a result of Student's presence after dismissal or on non-school days outside of the permitted exception referred to above.

16 **Student's Attendance and Academic Honesty**

16.1 Parents/Legal Guardians shall warrant that the Student will take part in the activities of CIS and attend each school day, unless a medical certificate and/or a written permission from Parents/Legal Guardians is provided to the school. Every Student shall maintain an attendance rate of at least 90% for each month of the School Year, in accordance with the guidelines of the Committee for Private Education.

16.2 **Academic Honesty**

The values and practice required for academic honesty need to be adhered to at all times. The CIS Academic Honesty Policy is available in the Parent/ Student Handbook.

17 **Outdoor Excursions Programme**

Activities as organised by CIS for the Students including Excursion Week/ Fieldwork are an integral part of the school's curriculum and, it is highly recommended that the Student shall participate and attend the excursion organised. Once Parents / Legal Guardians sign the Letter of Undertaking, they agree to bear the costs for the Outdoor Excursion Programme activities which is estimated and set out in Schedule C of the Student Contract.

18 **Overseas Competitions**

Students in certain activities and sports may be selected for competitions overseas. The costs of these overseas competitions, which include but are not limited to costs for lodging, airfares, meals and training, are not included in the Student's fees and shall be borne by the Student's Parents/Legal Guardians.

19 **ID Card Issuance**

19.1 Students from Grades 4 to 12 shall be entitled to a Student ID Card which can be used for purchase of food from the canteen, the borrowing of books from the CIS library and the use of the photocopier machine. Students whose Student ID Cards are lost are required to report the loss and apply for a replacement card. The first Student ID Card provided to each Student is free and a replacement fee, as set out in Schedule C, shall be borne by the Student for each and subsequent losses.

19.2 Each Parent/Legal Guardian shall be entitled to a Parent ID Card which must be used for identification purposes on campus. Each family is entitled to a maximum of 3 ID cards. Further cards are issued upon request at a cost as set out in Schedule C.

19.3 Parents/Legal Guardians whose Parent Cards are lost are required to report the loss and apply for a replacement card. A replacement fee as set out in Schedule C, shall be borne by the Parents/Legal Guardians for each and subsequent losses.

20 **Device Policies**

It is mandatory for some Students (to be notified by CIS) to purchase a MacBook or an iPad for use at CIS. Students must purchase the MacBook or iPad that meets the specifications outlined by CIS. Students must have their own Macbook or iPad before the commencement of the school term or course.

21 **Musical Instruments**

Where necessary or as a part of the School's activities, Students may be required to rent or purchase musical instrument(s), and the costs shall be borne by the Parents/ Legal Guardians. The music teacher will notify Students of the instrument that they personally require after conducting a musical aptitude assessment.

22 Language Choice

Language selection (which includes the Bilingual programme, or daily language) will warrant a one year programme commitment from Parents on behalf of their children. Parents /Legal Guardians will notify school of their choice before the Commencement Date (new students), or by 1 March of each school year (returning students).

23. Liability

CIS shall not be held liable for accidental injury or loss of or damage to property. CIS is not responsible for the Student's personal property in CIS campuses or on the way to or from CIS or on any CIS sponsored activity. It is the responsibility of Parents/Legal Guardians to provide any additional comprehensive medical and accident insurance, as well as personal property insurance, for their children and their possessions.

24. Payment Terms

24.1. Confirmation Fee - Where the Student is offered a place at CIS and the Student Contract has been signed, CIS will require the confirmation fee to be paid. The confirmation fee for each Student is set out in Schedule C of the Student Contract. Parents/Legal Guardians shall pay the confirmation fee by the due date of the invoice/ statement issued, if any, by CIS. If the confirmation fee is not received by the due date of the invoice, the Student Contract shall lapse and the placement is retracted immediately.

24.2. Tuition Fees - All tuition fees must be paid before the commencement of each semester or Student's start date, whichever is earlier. The payment due date is set out in Schedule B of the Student Contract or as indicated on the invoice(s) issued, whichever is later. Any refund of tuition fees are subject to the Refund Policy set out in Clause 2 of the Student Contract and full payment of all invoiced amounts by the respective payment due date(s).

24.3. Support Programme Fees – The Support Programme fees for each Student, where applicable, are set out in Schedule C of the Student Contract. Support Programme fees are payable by the due date indicated on the invoices/statements issued by CIS. Any refund of Support Programme Fees is subject to the Refund Policy set out in Clause 2 of the Student Contract and the full payment of all invoiced amounts by the due date stipulated in the relevant invoice.

24.4. Goods & Services Tax ("GST") – All fees quoted in Schedules B and C of the Student Contract are in Singapore Dollars (S\$) and are inclusive of the prevailing 7% Goods and Services Tax. Should there be any change to the Goods and Services Tax, the fees shall be recalculated to reflect the said change.

24.5. Pro-rating of Fees – New Students commencing classes midway through a semester may be entitled to have their Tuition Fees and Support Programme Fees (if applicable) pro-rated by month. This means that new Students commencing classes mid-month are required to pay Tuition Fees and Support Programme Fees (if applicable) for the entire month including vacation periods. The pro-rated Tuition Fees and Support Programme Fees payable for each month of the School Year vary from month to month based on the fees to be consumed and are pre-determined at the commencement of each School Year. The length of each month is not a relevant factor. For the avoidance of doubt, pro-rating of fees applies to Tuition Fees and Support Programme fees for new students only.

24.6. Increase in Tuition Fees - Where there is an increase in Tuition Fees in between the time Parents/Legal Guardians sign a confirmation of acceptance and the Student starting at CIS or due to change in course or campus, the increase may be invoiced separately, and must be paid before the commencement of each semester or prior to the Student starting at CIS, or by the due date as indicated on the relevant invoice issued, whichever is earlier.

24.7. Late Payment Fee/ Non-Payment - All payments for fee or charges due to CIS must be made on or before the due date(s) set out in Schedule B of the Student Contract or the due date(s) indicated on invoice(s) / statement(s) issued by CIS, whichever is later. CIS considers any payment made 1 day

after the due date(s) in Schedule B or as indicated on the invoice(s) / statement(s) as late payment. CIS will impose a late payment fee as set out in Schedule C of the Student Contract, on each invoice / statement for which payments are not received by the stipulated due date(s) and a first reminder has been sent. Where payment is not received 14 days after the first reminder is sent, CIS will send a second reminder and impose a second late payment fee as set out in Schedule C of the Student Contract. CIS will continue to send reminder and impose late payment fee as set out in Schedule C of the Student Contract per reminder sent subsequent to the second reminder until payment is received. In addition, CIS reserves the right to impose late payment interest as set out in Schedule C of the Student Contract. For the avoidance of doubt, CIS requires all late payment fees and late payment interest to be paid as long as the fee payments are received late. CIS has the full discretion to determine the chargeability of the late payment fee and/or late payment interest and the Parents/Legal Guardians or payer shall pay these fees when charged by CIS.

24.8. Consequence of Late Payment / Non-Payment - Where any type of fees are paid late or remain unpaid, CIS reserves the right to take action. This includes but not limited to terminating Student enrolment, barring Student from classes, assessments, exams or activities and withholding information, all forms of reports, transcripts or assessment results. For the avoidance of doubt, Parents/Legal Guardians/Student are required to pay all outstanding fees and charges due to CIS regardless of the action taken and CIS reserves the right to take legal action for non-payment. Further, the Student Contract shall be terminated in accordance with Clause 43 and 44 when the Student enrolment is terminated.

24.9. Refunds for other sums: For the avoidance of doubt, CIS shall be under no obligation to refund the Parents/Legal Guardians/Students any fees or sums whatsoever paid by the Student for any reason save for those set out in and solely on the terms and conditions set out in the CIS Refund Policy.

24.10. Payment Method – Payment modes are outlined on the CIS website. All payments are processed by CIS, and the payer shall bear the relevant processing fees. Payments are accepted in Singapore dollars only. All payments must include the invoice number as payment reference. Failure to include this will result in delays in the money being offset against a student's account.

24.11. Modified Payment: CIS shall, at its own discretion, approve requests to modify the fee payment due date(s) or provide a phased fee payment schedule(s) for the invoice(s) / statement(s) issued by CIS ("Modified Payment Schedule"). CIS shall be under no obligation to approve these requests. Each request to modify payment schedule must be accompanied by an application and supporting documents not limited to income documents and confidential agreements. CIS may charge a processing fee to approve or provide a request for Modified Payment Schedule. Once the Modified Payment Schedule is approved, Parents/Legal Guardians or payer must acknowledge and agree to all terms and conditions indicated on the Modified Payment Schedule within 7 working days. Failing which, the Modified Payment Schedule shall become invalid and all fees will become due by the due date(s) set out in Schedule B of the Student Contract or indicated on the invoice(s) / statement(s) issued by CIS, whichever is later. Any payment made 1 day after any one of the scheduled date(s) indicated on the Modified Payment Schedule shall be deemed as a late payment. Failure to pay or late payment shall cause the Modified Payment Schedule to terminate and all fee payments that are not received shall be due and paid to CIS immediately or upon CIS's demand. Upon termination of Modified Payment Schedule, CIS reserves the right to impose the late payment fee and/or late payment interest as set out in Clause 24.7 retrospectively.

24.12. Timing: - CIS has the full discretion to determine the timing of issuance and payment due date of all invoices.

25. **Fee Protection Scheme**

25.1. CIS is party to the Fee Protection Scheme "FPS". The tuition and support programme fees if fully paid by Parents/ Legal Guardians/ Student are protected under this scheme. This is in compliance with the requirements by the Committee for Private Education ("CPE").

25.2. CIS confirms that it has in place FPS by way of an insurance facility. CIS has appointed Lonpac Insurance Bhd (the "Insurance Company") as FPS insurance provider.

25.3. A copy of the master insurance agreement between CPE, the Insurance Company (the “Master Insurance Agreement”) and acceded to by CIS for the purpose of insuring, among other things the Student, is available on the School’s official web site or may be obtained by contacting Admissions at admissions@cis.edu.sg. The Master Insurance Agreement sets out, among other things, the events under which the Insurance Company shall indemnify the Student for Fees paid to CIS.

25.4. The Parent/Legal Guardian/Student acknowledges that he/she has read and has understood the terms of the Master Insurance Agreement and hereby agrees to the terms and conditions therein.

25.5. CIS further undertakes that:

25.5.1. The cover under the Master Insurance Agreement shall be extended to the Student;

25.5.2. The insurance period shall commence from the date the Tuition Fee and Support Programme Fees (if applicable) are paid or invoiced, whichever is earlier; and

25.5.3. The Student’s certificate of insurance will be issued within seven (7) working days from the date of invoice or receipt of payment of fees, whichever is earlier.

25.6. For the avoidance of doubt, if the Parent/ Legal Guardian/ Student receives any payment from CIS or the Insurance Company pursuant to a provision of this Contract or the Master Insurance Agreement in respect of any matter or damage, then the Parent/Legal Guardian/Student shall not be entitled to claim against CIS or the Insurance Company for the same payment in respect of the same matter or damage pursuant to any other provision of this Contract or the Master Insurance Agreement.

26. Maximum Fee Payable Under Fee Protection Scheme

26.1. As stipulated under the FPS, CIS shall collect Tuition or Support Programme fees as per Schedule B and C of Student Contract on with each collection not exceeding twelve months of fees at any one time.

26.2. CIS shall collect Tuition or Support Programme Fees (if applicable) in two (2) equal instalments, with each collection not exceeding the collection cap calculated according to the following formula: $Y / Z \times 5$ where Y is the Tuition Fees or Support Programme Fees and Z is the total duration of the Course (in months).

26.3. The maximum fee collection is set out as follows:

Lakeside Campus – Tuition Fees (S\$) (with prevailing GST, if any)	Maximum Fee Collection Per Semester
Nursery Programme Half Day Nursery Programme Full Day	$(16,500.00/10) \times 5 = 8,250.00$ $(24,000.00/10) \times 5 = 12,000.00$
IB-PYP Pre-Kindergarten to Grade 3	$(32,100.00/10) \times 5 = 16,050.00$
IB-PYP Grade 4 to Grade 6	$(35,800.00/10) \times 5 = 17,900.00$
IB-MYP Grade 7 to Grade 10	$(39,900.00/10) \times 5 = 19,950.00$
IB-DP Grade 11 and Grade 12	$(40,900.00/10) \times 5 = 20,450.00$
CIS Foundation programme	$(36,550.00/10) \times 5 = 18,275.00$

Tanjong Katong Campus – Tuition Fees (\$\$) (with prevailing GST, if any)	Maximum Fee Collection Per Semester
Nursery Programme Half Day Nursery Programme Full Day	(16,000.00/10) x 5 = 8,000.00 (23,200.00/10) x 5 = 11,600.00
IB-PYP Pre-Kindergarten to Grade 3	(31,270.00/10) x 5 = 15,635.00
IB-PYP Grade 4 to Grade 6	(34,950.00/10) x 5 = 17,475.00

27. **Medical Insurance**

- 27.1. CIS confirms that it has in place a medical insurance scheme for the Students as required by CPE under the EduTrust certification scheme. This medical insurance scheme shall minimally provide for an annual coverage limit of not less than S\$20,000 per student, at least B1 ward in government and restructured hospitals and 24 hours coverage in Singapore and overseas (if student is involved in school-related activities) throughout the course duration. CIS has appointed Tokio Marine Insurance Singapore Ltd as the Students' medical insurance provider.
- 27.2. For the avoidance of doubt, if the Parents/Legal Guardians/Student receive any payment from CIS or the Insurance Company pursuant to a provision of this Contract or the medical insurance cover, then the Parents/Legal Guardians/Student shall not be entitled to claim against CIS or the Insurance Company for the same payment in respect of the same matter.

28. **Parent/Student Handbook**

A copy of the Parent/Student Handbook can be found on CIS' website. Parents/Legal Guardians agree to adhere to and be bound by the terms and conditions set out in the Parent/Student Handbook, as amended from time to time.

29. **Notice**

Any notice, request, demand, explanations, advisories or other communication may be in writing delivered personally or by first class prepaid letter, facsimile transmission, emails, instantaneous electronic messaging systems (such as SMS, Skype, MSN, Yahoo Messenger or Google Hangout) or other means of telecommunications in written form and shall be deemed to have been received, subject as otherwise provided in this Contract, in the case of a letter, when delivered personally or three (3) days after it has been put in to the post and, in the case of emails, facsimile transmission, instantaneous electronic messaging systems or other means of telecommunication in written form, at the time of despatch (provided that if the date of despatch is not a business day in the country of the addressee or if the time of despatch is after the close of business in the country of the addressee it shall be deemed to have been received at the opening of business on the next business day).

30. **Severability of Provision**

If any provision hereunder or part thereof is rendered void, illegal or unenforceable by any legislation to which it is subject, it shall be rendered void, illegal or unenforceable to that extent and it shall in no way affect or prejudice the enforceability of the remainder of such provision or the other provisions in this Contract.

31. **Indulgence, Waiver**

No failure on the part of any party to this Contract to exercise and no delay on the part of any party in exercising any right hereunder will operate as a release or waiver thereof, nor will any single or partial exercise of any right under this Contract preclude any other or further exercise of it.

32. Remedies

No remedy conferred by any of the provisions of this Contract is intended to be exclusive of any other remedy which is otherwise available at law, in equity, by statute or otherwise, and each and every other remedy shall be cumulative and shall be in addition to every other remedy given hereunder or now or hereafter existing at law, in equity, by statute or otherwise. The election of any one or more of such remedies by any of the parties to this Contract shall not constitute a waiver by such party of the right to pursue any other available remedies.

33. Successors and Assigns

The terms hereunder shall be binding upon, and ensure for the benefit of, the successors, personal representatives and permitted assigns of the parties PROVIDED THAT neither CIS nor the Parents/Legal Guardians/Student shall be entitled to assign its rights and/or obligations without the prior written consent of the other party. CIS shall also not be entitled to assign its rights and/or obligations under this Contract without the prior consent of the Committee for Private Education, irrespective of any consent or waiver by the Parents/Legal Guardians/Student.

34. Governing Law

The Terms and Conditions shall be governed by and construed in accordance with the governing law stated in the Student Contract.

35. Dispute Resolution

Any and all disputes arising out of or in connection with these Terms and Conditions, including any question regarding its existence, validity or termination shall be settled using the way arranged by CIS in the first instance. If the Parents/Legal Guardians/Student and CIS cannot settle a dispute using the way arranged by CIS, the Parents/Legal Guardians/Student and CIS may refer the dispute to the CPE Mediation-Arbitration Scheme. Parents/Legal Guardians/Student can also seek advice with the Small Claims Tribunals (SCT) for refund issues of equivalent or less than \$10,000 or with their own Legal Counsel.

All disputes and the resolution of such disputes (whether conducted through mediation, arbitration or otherwise) shall be strictly confidential between the parties.

36. International Students (where applicable)

36.1. Student Pass Application: Students who require a student pass from the Immigration and Checkpoints Authority (ICA) will be assisted by the CIS Admissions team. Assistance provided includes initiating the ICA application, providing advice on pass application, and verifying a student's enrolment and immigration status.

36.2. Student Pass Not Transferable: The Student's Pass issued is not transferable and will expire upon the Student ceasing to be a student of CIS. CIS is under an obligation to inform the ICA of the Student's withdrawal from, or completion of his/her course of study at CIS, and the Parents/Legal Guardians/Student shall provide to CIS, within seven (7) working days of the Student ceasing to be a student, a copy of the Student's passport, Student's Pass, the Student Identity Card and/or any other documentation as may be reasonably requested by CIS for cancellation.

36.3. Withdrawal from CIS: A Student who withdraws from CIS to enrol with another school shall be deemed to have withdrawn from CIS under Clause 38 and the provisions of Clause 38 shall apply.

37. Transfer Policy

37.1. The School will allow students to transfer from one course to another if the School assesses that the Student is more suited academically and emotionally for enrolment in another course offered by the School, and where space is available.

37.2. If the Student transfers to another course, the Student agrees that the transfer shall not be deemed a

withdrawal from the School and the Refund Policy in the Student Contract shall not apply.

- 37.3. If a Student does not agree to be enrolled in the course offered by the School and withdraws from the School, the relevant fees paid shall be refund in accordance with the Refund Policy set out in Clause 2 of the Student Contract and Payment Terms in Clause 24.
- 37.4. In the event of a change of course as mentioned above, a supplemental contract shall be executed between CIS and the Parents/Legal Guardians/Student to reflect the change of course and change in fees where applicable. All the other terms and conditions in the Student Contract shall remain unchanged.
- 37.5. Where a request for transfer of Course is made, the school will assess the request and confirm the status of the request within two (2) weeks of receipt of the request.

38. Notice of Withdrawal / Exit Procedure

- 38.1. Parents/Legal Guardians who intend to withdraw the Student from CIS shall submit a Notice of Withdrawal form at the time required by CIS. A copy of the Notice of Withdrawal is found on the School's portal.
- 38.2. Upon receipt of the Student's withdrawal notice, Admissions team shall respond to the withdrawal request within 2 working days. For the avoidance of doubt, the Notice of Withdrawal is not confirmed until the Admissions team has acknowledged in writing that this withdrawal notice has been received and approved. No other confirmation, written or otherwise, will suffice. In the event the withdrawal is not in the prescribed format, CIS shall at its absolute discretion have the right to reject any such withdrawals. Where the Singapore Court has ordered that the Student's custody and care and control resting with one or both parents or person(s) other than the Applicant(s), CIS will comply accordingly.
- 38.3. Should any Parents/Legal Guardians of a Student fail to submit a Notice of Withdrawal in the form or at the time stipulated by CIS, the Student shall be deemed to have withdrawn from the School seven (7) days from the last day the Student attended School ("the Date of Deemed Withdrawal"). Any refund of fees for withdrawal, if applicable, is subject to the Refund Policy set out in Clause 2 of the Student Contract and Payment Terms in Clause 24.
- 38.4. Upon withdrawal, Parents / Legal Guardians are required to complete and submit a Student Exit Form and pay all outstanding amounts owing to CIS, if any, to the Finance Department in the Student's final week at CIS. A copy of the Student Exit Form for the appropriate campus is found on the school's portal. If a Student Exit Form is not completed and/or any amounts remain due, owing and unpaid from the Parents / Legal Guardians to CIS, Clause 24.8 shall apply.
- 38.5. If, after withdrawing from CIS, a Student intends to return, they can do so by submitting an application. If the intended commencement date at CIS is less than two calendar years after the original date of withdrawal, the Application Fee will be waived. If the Student is offered a place at CIS, the Confirmation Fee will also be waived. If the intended commencement date at CIS is greater than two calendar years after the original date of withdrawal, the Application Fee must be paid in order for the Student to be considered for a placement and the Confirmation Fee must also be paid to secure the offered place. Tuition Fees and Support Programme Fees (if applicable) will be billed at the prevailing rate at the time of entry to CIS.

39. Confidentiality

- 39.1. The Parents/Legal Guardians/Student consents that CIS, its officers and staff may collect, hold, use and communicate, on a "need-to-know" basis, confidential information which, in their opinion, is material to the safety and welfare of the Student. The Parents/Legal Guardians/Student consents to CIS communicating with any other school which the Student has attended, or currently attends or which the Student should attend about any matter concerning the Student or about payment of fees, whether or not the information being passed on is also held in machine readable form. The confidentiality obligation of CIS shall not apply to:

- 39.1.1. Any information which becomes generally known to the public;
- 39.1.2. Any information which is, at the time of disclosure, legally in the possession of the CIS; or
- 39.1.3. Any information which is required to be disclosed pursuant to any applicable legal requirement or legal process issued by any court or any competent government authority or rules or regulations or policies of any relevant regulatory body.

40. Contract Extension / Supplemental Contract

- 40.1. On completion of the Course, if the Student meets and satisfies all the course requirements in relation to the prescribed course for the next grade, the Student shall be automatically promoted to the next grade and the Student Contract shall automatically be extended for another year subject to the execution of a supplemental contract between CIS and the Parents/Legal Guardians, unless CIS receives a Notice of Withdrawal from the Student in the form prescribed by Clause 38 herein.
- 40.2. The Student/Parents/Legal Guardians hereby agrees that the execution of a supplemental contract for the Grade Transfer shall not be construed or deemed as termination of the contractual relationship between the School and the Student/Parents/Legal Guardians and all the terms and conditions of the Student Contract shall continue to govern the contractual relationship between the School and the Student/Parents/Legal Guardians with the necessary variations to reflect the terms of the supplemental contract.
- 40.3. For the avoidance of doubt, the School shall liaise with the Applicant(s) as defined, subject to Clause 3.4 above.

41. Counterparts

The Student Contract may be executed in one or more counterparts, each of which will be deemed to be an original copy hereof and all of which, when taken together, will be deemed to constitute one and the same document. Each counterpart may be delivered by electronic transmission or facsimile transmission, which transmission shall be deemed delivery of an originally executed document.

42. Force Majeure

- 42.1. In the event that any party shall be rendered unable to carry out the whole or any part of its obligations for any reason beyond the control of that party, including but not limited to acts of God, strikes, civil unrest, war, riot, acts of terrorism, natural disasters, inclement weather conditions including but not limited to school closures mandated or recommended by the Ministry of Education due to haze, and any other causes of such nature, then the performance of the obligations hereunder of that party or all the parties as the case may be and as they are affected by such cause shall be excused during the continuance of any inability so caused. Such party so affected by the force majeure event shall not be liable to the other party for any losses or damages whatsoever suffered by the other party by reason of any delay in performance or non-performance of any of such party's obligations, to the extent that such delay or non-performance is due to any force majeure, notwithstanding that such delay or non-performance shall as far as possible be remedied with all reasonable despatch. For the avoidance of doubt, this Clause shall not apply to cases where:
 - 42.1.1. CIS is declared to be insolvent and/or a winding-up order made or bankruptcy issued by the Singapore court against CIS; and
 - 42.1.2. The relevant authority(ies) issue(s) an order to cease and/or terminate the operations of CIS, or the happening of anything of a similar nature under the laws of Singapore.

43. Termination of the Student Contract

It is hereby expressly agreed that CIS may in its absolute discretion and without prejudice to any and/or all its rights and remedies herein provided and/or to any other remedies available to it at Law and in Equity terminate this Contract by giving the student/parent(s)/guardian(s) 5 business days

written notice in the event that the student/parent(s)/guardian(s) commits a breach of any material terms and conditions of this Contract and/or including but not limited to the following:-

(A) Illegal behaviour

Behaviour including but not limited to the following:

- i. Possession/distribution of items prohibited by Singapore law
- ii. Assault causing bodily harm/threats of violence
- iii. Propagation of hate speech as defined by Singaporean law
- iv. Possession/distribution or under the influence of drugs or alcohol

(B) School behaviour

The following behaviours will lead to expulsion if the offence is of significantly serious or persistent nature:

- i. Theft
- ii. Vandalism (includes loss and damage to property and equipment eg IT, library books)
- iii. Gambling
- iv. Physical violence / abuse
- v. Verbal/emotional abuse
- vi. Use of tobacco products (includes smokeless tobacco products)
- vii. Unexplained absence from school for more than 10 consecutive school days
- viii. Sexual harassment
- ix. Failure to comply with the parent social media policy
- x. Defiance of authority
- xi. Harassment or violent behaviour
- xii. Fighting
- xiii. Possession, or consumption of drugs or alcohol
- xiv. Bullying
- xv. Lying, misleading or withholding information from faculty, administration or staff

(C) Other behaviours

- i. Breach of Caregiver arrangements as outlines in the Caregiver Agreement
- ii. Failure to pay fees may lead to termination of student contract if all avenues of payment options have been exhausted;
- iii. Families left without clearing their fees intentionally or unintentionally;
- iv. Fees outstanding for more than 2 semesters;
- v. Request for long leave of absence

44. Consequences of Termination of Student Contract

Upon the termination of this Contract CIS shall retain its rights absolutely to take the following actions:-

- i. Student pass, if any, will be cancelled;
- ii. CIS Security can refuse entry and/or confiscate unreturned CIS passes, car decals, etc;
- iii. School office reserves the right to refuse entry to classes, communication and release of information to future schools;
- iv. CIS reserves the right to take debt collection and/or legal action for outstanding fees;
- v. CIS will retain and withhold access to all reports, timetable, access rights, transcripts, exam results etc.;
- vi. Any other actions CIS may in its absolute discretion take and which CIS may deem fit and necessary

45. **Entire Contract**

This Contract sets forth the entire agreement, and supersedes any and all other agreements, understandings, representations, and communications between CIS and the Student/Parent/Guardian whether written or oral, related to the subject matter herein.

SCHEDULE 1 - CIS' ZERO DRUG TOLERANCE POLICY

FORMAT CONSENT FORM FOR SPECIMEN FOR A HAIR TEST

CONSENT TO CONDUCT HAIR SAMPLE TESTS

I _____ being the Parent / Legal Guardian of
(Name of Parent / Legal Guardian)

_____ do hereby give consent to the
(Name of student)

Canadian International School ("the School"), at such time and in such manner, to take a sample of my child's hair for the sole purpose of determining the presence, if any, of any controlled drug(s) as defined in the Misuse of Drugs Act (Chapter 185) of the Republic of Singapore. If the test result shows the presence of any such substances, I accept that this will be grounds for the expulsion of my child from the School. I agree that the test may be conducted in my absence. I understand that I will be notified whenever a test has been carried out.

Name of Student

Name of Parent / Legal Guardian

Passport/NRIC number of Student

Passport/NRIC Parent/Legal Guardian

N/A

Signature of Student
(over 18 years only)

Signature of Parent/Legal Guardian

N/A

Date

Date

SCHEDULE 2 - IB CONSENT FORM

Student's Name: _____

Students at the Canadian International School create exemplary work. Students' work is sometimes shared in-house during staff meetings, assemblies and between students, for example, reading buddies looking at each other's work together.

The International Baccalaureate (IB) at times requests samples of student work, images and videos of our students engaged in learning opportunities. The IB runs teacher-training workshops and publishes materials such as the magazine IB World where students' work or images may be used. In addition, the IB also publish training materials, both in a printed form and on their password-protected web site for teachers. These training materials are greatly improved and enhanced with authentic samples of students work.

The IB would greatly appreciate your permission to use samples of your son/daughters work, images and videos should the school select them. In order to provide the IB with work samples, images or videos, we need your written authorization.

Please check one box in each section below to give the school the necessary authority to share materials with the IB and sign the form. The school will retain this for the duration of your son/daughter's time at CIS.

Student's School Work

- On behalf of my son/daughter/ward, I grant the IB a non-exclusive worldwide license to use any of my son/daughter/ward's work that the school chooses to submit, in whatever medium (this includes written work, audio and visual materials).

I note that this means that the IB may reproduce and publish the materials in any medium for training, promotional or other purposes in relation to the IB's activities or those related activities of which it approves. I note that these materials may be modified, translated or otherwise changed to meet the IB's purposes and will be anonymized to protect my son/daughter/ward's identity.

- On behalf of my son/daughter/ward, **I retain exclusive copyright** of his/her work, in whatever medium, and **do not give permission** to the school to submit it to the IB.

Student's Visual Image

- On behalf of my son/daughter/ward, **I give permission** to the IB to reproduce photographic and video images of my son/daughter/ward in whatever medium, as described above. I understand that these pictures will have been taken in the course of approved school activities and in circumstances under the control of the school. **I note that the identity of my son/daughter will not be revealed.**

- On behalf of my son/daughter/ward, **I refuse permission** to the IB to reproduce photographic and video images of my son/daughter/ward in whatever medium and, therefore, ask the school not to include my son/daughter/ward in any activity that will be photographed or videoed for submission to the IB.

Parent/Legal Guardian's Name : _____

Parent/Legal Guardian's Signature: _____

Date: _____

I hereby acknowledge and agree that I have read and understood CIS' Terms and Conditions and agree to be bound by the same:

SIGNED by the Student

SIGNED by the Student's Parent or Legal Guardian (if the student is under eighteen (18) years of age)

N/A _____

Name of Student:

Name of Parent or Legal Guardian:

N/A _____

Date:

Date:

N/A _____
